

SCRUTINY BOARD (ADULTS AND HEALTH)

TUESDAY, 19TH DECEMBER, 2017

PRESENT: Councillor H Hayden in the Chair

Councillors C Anderson, B Flynn,
A Hussain, J Jarosz, C Macniven, J Pryor,
D Ragan, P Truswell and S Varley

Co-opted Member: Dr J Beal (HealthWatch
Leeds)

65 Late Items

There was no late or supplementary information presented to the meeting.

66 Declaration of Disclosable Pecuniary Interests

There were no disclosable pecuniary interests declared at the meeting.

Councillor Regan drew the Board's attention to her personal interest, as a support of St Anne's Shared Lives service. As the interest was non-pecuniary, Councillor Regan remained in the meeting and participated in the discussion.

67 Apologies for Absence and Notification of Substitutes

Apologies for absence were submitted on behalf of Councillor J Chapman and Councillor G Latty.

No substitute members were in attendance.

68 Minutes - 14 November 2017

The minutes of the meeting held on 14 November 2017 were approved as an accurate record of that meeting.

There were no matters arising identified at the meeting.

RESOLVED – That the minutes of the meeting held on 14 November 2017 be approved as an accurate record.

69 Shared Lives Service

The Director of Adults and Health submitted a report that set out details of the Shared Lives Service in Leeds.

The following representatives were in attendance to present the report and address any questions or queries from the Scrutiny Board.

Draft minutes to be approved at the meeting
to be held on Tuesday, 16th January, 2018

- Debbie Ramskill (Head of Service (Care Delivery)) – Adults and Health

The Head of Service gave a brief introduction to the report and advising members that in February 2017, Executive Board had supported public consultation on the transformation of short breaks provision in Leeds.

Members of the Scrutiny Board considered the report and information presented at the meeting and discussed a number of areas, including:

- How the service was progressing in general (following the public consultation).
- The level of 'Direct Payments' and how this was being promoted across the service area.
- Concerns regarding the level of projected underspend in the current year, and how this related to previous years.
- The criteria for accessing the service and links to the work of neighbourhood networks.
- Details of cancellations and the impact these have on the service.
- How any learning from 'Children's Services' was being used in terms of recruitment of carers.
- Matters associated with the transition of service users from children's services to adults services.
- Details of any 'action plan' for taking the service forward.

The intention of providing a further report to Executive Board in the near future (possibly February 2018) was also highlighted at the meeting.

RESOLVED –

- (a) That the details outlined in the report and presented at the meeting be noted.
- (b) That the Board be provided with further details, including:
 - i. Analysis of the budget allocation / spend for the service over the past 3 years.
 - ii. Details of any current service improvement / action plan.
 - iii. The forthcoming Executive Board report.

**70 Care Quality Commission (CQC) - Adult Social Care Providers
Inspection Outcomes August - October 2017**

The Director of Adults and Health submitted a report that presented details of recently published (CQC) inspection reports relating to adult social care providers in Leeds, covering the period August – October 2017.

The following were in attendance to present the report and address any queries raised by members of the Board:

- Caroline Baria (Deputy Director Integrated Commissioning – Adults and Health)
- Kathryn Reid (Inspection Manager (North East and Coast Hub 2), Care Quality Commission)

The Deputy Director Integrated Commissioning briefly introduced the report, highlighting the following matters:

- 32 CQC inspections reports published during the period.
- Of these services:
 - 22 are rated good;
 - 10 as requires improvement.
- Of these, since their last inspection,
 - 14 organisations have improved their rating,
 - 8 have stayed the same;
 - 1 had declined;
 - 9 had been rated for the first time under the new methodology.

It was also highlighted that, on the request of the Chair, it was proposed that future Scrutiny Board reporting arrangements would include an overview of quality for adult social care providers, including those subject to ‘special measures’ and increased or targeted monitoring arrangements.

The CQC Inspection Manager highlighted some further details and provided some additional information, including:

- A new Inspection Manager for the Leeds area would be in post from January 2018.
- Contributions to future reports to the Scrutiny Board would be available.
- Majority of people in Leeds receiving good quality care.
- Current issues with ‘Care at Home Providers’ in Leeds:
 - 3 from 4 Leeds City Council main providers rated as ‘Requires Improvement’.
 - 112 ‘Care at Home’ providers operating across Leeds.
 - In 2017, 18 ‘Care at Home’ providers have ceased trading.
- Current issues with ‘Care Home Providers’ in Leeds:
 - 189 services rated ‘good’.
 - No services rated ‘outstanding’.
 - Of those rated as ‘requires improvement’, on re-inspection nearly 40% do not improve and around 5% deteriorate.

The Chair of the Scrutiny Board also reported suspension of new Local Authority Placements at the following care homes, which had recently been drawn to her attention:

- Atkinson Court (due to Inadequate CQC rating).
- Seacroft Grange (due to concerns identified by contract monitoring team).

The Scrutiny Board considered the information detailed in the report and presented at the meeting and discussed a number of matters, including:

- Concerns about the continued ‘requires improvement’ status of some providers, following re-inspections.
- Targeting support for deteriorating providers.
- Workforce issues – particularly in relation to nursing home provision.
- The need for a specific report relating to ‘Care at Home’ providers in Leeds – specifically the operation of the new contract and the main service providers.
- Transport and connectivity matters associated with the provision of ‘Care at Home’.
- Overall sustainability of services and protection of the market through driving improvement across Leeds.

On conclusion of the discussion, the Chair thanked those present for their attendance and contribution to the discussion.

RESOLVED –

- (a) That the details presented in the report be noted.
- (b) That future reports to the Scrutiny Board should include an overview of quality for adult social care providers, including details of those providers subject to ‘special measures’ and increased or targeted monitoring arrangements.
- (c) That an additional and specific report be presented to a future Scrutiny Board meeting, relating to ‘Care at Home’ provision in Leeds – specifically including:
 - i. The operation and performance of the new contract arrangements.
 - ii. The CQC status of the main service providers and details of any ongoing monitoring or improvement activity.
 - iii. Transport and connectivity matters associated with the provision of services.

71 Best Council Plan Refresh for 2018/19-2020/21 – Initial Proposals

The Head of Governance and Scrutiny Support submitted a report that introduced the initial Best Council Plan Refresh for 2018/19 – 2020/21 proposals recently reported to and agreed by Executive Board.

The following were in attendance:

- Councillor James Lewis (Executive Member for Strategy and Resources)
- Coral Main (Head of Business Planning and Risk)
- Steve Hume (Chief Officer (Resources and Strategy), Adults and Health)

The Executive Member for Strategy and Resources gave a brief introduction of the information, seeking views from the Scrutiny Board on the Best Council Refresh for 2018/19 – 2020/21 proposals.

The Scrutiny Board considered the information presented and raised a number of matters, including:

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- Support for the retention of the ‘Child Friendly City’ priority.
- Environmental Sustainability is not sufficiently reflected in the current proposals.
- Ensuring changes in health care demand is adequately captured and reported.
- Welcomed ‘Housing’ as a new priority area, and suggested ‘affordable housing’ and ‘housing units back into use’ for inclusion as specific performance measures within the priority area.
- Ensuring ‘Air Quality’ is reflected in the overall priorities.

RESOLVED –

- (a) That the initial Best Council Plan Refresh for 2018/19 – 2020/21 proposals be noted.
- (b) That the issues highlighted by the Scrutiny Board be incorporated into any overall scrutiny report back to Executive Board, as appropriate.

72 Initial Budget Proposals for 2018/19

The Head of Governance and Scrutiny Support submitted a report that introduced the initial budget proposals for 2018/19 recently reported to and agreed by Executive Board.

The following were in attendance:

- Councillor James Lewis (Executive Member for Strategy and Resources)
- Steve Hume (Chief Officer (Resources and Strategy), Adults and Health))
- John Crowther (Head of Finance (Adult Social Care))

The Executive Member for Strategy and Resources gave a brief introduction of the information, seeking views from the Scrutiny Board on the initial 2018/19 budget proposals.

The Scrutiny Board considered the information presented – as it related to the remit of the Scrutiny Board – and raised the following matters:

- The on-going pressures brought about by the continuing reduction of the Public Health Grant.
- The proposed priority areas of the Spring Budget monies (announced in March 2017) and the improved Better Care Fund – totalling £51M over three years.
- The impact of multi-year financial settlement and the ability to plan beyond a single year.
- The level of confidence in delivering the identified £13.7M savings for 2018/19, in light of the year-on-year demographic pressures facing the Council, due to an aging population with increasingly complex and multiple needs.

RESOLVED –

- (a) That the 2018/19 budget proposals as presented be noted.

- (b) That the matters raised by the Board be incorporated into any overall scrutiny report back to Executive Board, as appropriate.

73 Chair's Update

The Chair provided a verbal update on recent scrutiny activity that had not been included elsewhere on the agenda, including:

- Joint Health Overview and Scrutiny Committee (West Yorkshire) meeting on 28 November 2017
 - Considered a general update around the West Yorkshire and Harrogate STP and some specific matters around Stroke Care.
 - Development session being planned for January 2018.
 - It was hoped to establish some regularity to the meeting arrangements of the JHOSC in 2018.
- Working Group meetings held as follows:
 - Offender Health – 7 December 2017
 - Health service developments – 13 December 2017 – covering:
 - Update on building the Leeds Way
 - Urgent Care
 - Ophthalmology services
 - Maternity Services

In relation to the development of the West Yorkshire and Harrogate Sustainability and Transformation Plan and the interface with the Leeds Health and Care Plan, there was a specific query in relation to the principle of subsidiarity, with clarity being sought around the overlap or boundaries of each plan.

RESOLVED – That the Chair's update be noted.

74 Work Schedule

The Head of Governance and Scrutiny Support submitted a report which invited members to consider the Board's work schedule for the remainder of the 2017/18 municipal year.

The Board considered the report and updated work schedule provided.

The Board also considered the updated position and most recent communication from NHS Blood and Transplant, given the communication from the Department of Health earlier in the year.

The Board agreed to write again to NHS Blood and Transplant setting out its desire to understand how it had taken forward its decision to close the blood donor centre in Seacroft, in impact this may have had on blood donations and how it was progressing its priority of increasing blood donation within specific community groups.

The Board also agreed to write to the Secretary of State for Health and local Members of Parliament, setting out its concerns regarding accountability for Special Health Authorities (such as NHS Blood and Transplant) and requesting details of all current Special Health Authorities in England and the level of funding these currently receive.

Members of the Board also raised the issue of transport and connectivity across the City – including the quality of bus services. Councillor Truswell, in his role as Chair of the Scrutiny Board (Infrastructure and Investment) highlighted the recent scrutiny led ‘Bus Inquiry’ and agreed to share a copy of the final report.

RESOLVED –

- (a) To note the update presented in the report and agree the outline work schedule attached.
- (b) To take forward the actions (outlined above) in relation to NHS Blood and Transplant and Special Health Authorities in general.
- (c) To note the details discussed around the quality of bus services and to receive the inquiry report outlined at the meeting.

75 Date and Time of Next Meeting

Tuesday, 16 January 2018 at 1:30pm (pre-meeting for all Board Members at 1:00pm).

At the conclusion of the meeting, the Chair thanked all members of the Board for their attendance and contribution to the meeting during the year, and wished them a Merry Christmas and Happy New Year.

(The meeting concluded at 3:55pm)